

## Car Availability and Rates

Display with flight segments	CRAS2/CZL
Display without flight segments	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CZL
Display Local Availability & Rates	CRAORL05SEP08SEP/ARR-10A/DT-10A/CZL/LR02
Display One-way between Airports	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CZL/DO-TPA
Display One-way Airport to Local	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CZL/DO-ORLR02
Display One-way Local to Airport	CRAORL05SEP08SEP/ARR-10A/DT-10A/CZL/LR02/DO-TPA
Display One-way Local to Local	CRAORL05SEP08SEP/ARR-10A/DT-10A/CZL/LR02/DO-ORLR01

## Optional Shop Qualifiers

Display Association Rates	/PA
Display by Car Type	/VICAR
Display Contracted Rate or Direct Bill	/CD-XXXXXXXX
Display in a different currency	/EXXX
Display by Emerald Club number	/ID-XXXXXXXX
Display Government Rates	/PG
Display Unlimited Miles	/QR-U

## Sell Formats

Reference Sell from Availability Display	CRO2 (2 = line number)
Direct Sell between Air Segments	CRNS1/CZL/VFCAR (1 = air segment)
Direct Sell without Air Segment	CRNMIA05SEP08SEP/ARR-10A/DT-10A/CZL/VICAR
Direct Sell Local Location	CRNORL05SEP08SEP/ARR-10A/DT-10A/CZL/LR02/VICAR
Passive Segment	CRN@MKSAN1JAN4JAN/CZL/VICAR/CF-12345678

## Optional Sell Qualifiers

### (SI field should be last qualifier)

Billing Reference	/BR-XXXXXXXX
Child Seat	/SQ-CST (use a - (dash) between multiple entries)
-In Club	/SI-CICXXXXXXXX
Coupon Code	/CP-XXXXXX
Flight Information	/ARR-DL123-1130A
Infant Seat	/SQ-CSI (use a - (dash) between multiple entries)
Name (if different than first name in PNR)	/NM-LAST FIRST
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Renter Email Contact	**coming late 2020
Renter Telephone	/PH-123-456-7890
Supplemental Information	/SI-XXXXXX (use space between multiple entries)
Voucher Payment	/SI-VI--XXXXXXXX (two dashes following VI; should be first within SI field)
Booking with Contract ID (CD) and Billing Number (ID) (No Loyalty Number)	/CD-contractid/ID-billingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-emclubnum/G-CCZLbillingnumberEXPMM-YY

## National Locations

Display list of locations by city	CRLSFO/CZL
Display airport location policy	CRDSEA/CZL
Display local location policy	CRDORL/LR02/CZL
Convert currency	4C@EUR/1000¥US

## Rate Rules

Display Rate Rule	CRR2 (2 = line number)
Redisplay Car Quote	CRA*

## Modify\*

Modify Car Type	CR@2/VICAR (2 = segment number)
Modify Pick up City	CR@2/PUP-SFO (2 = segment number)
Modify Drop off City	CR@2/DO-LAX (2 = segment number)
Modify Pick up Date	CR@2/D15JUL (2 = segment number)
Modify Return Date	CR@2/D-22JUL (2 = segment number)
Modify Arrival Time	CR@2/ARR-3P or CR@2/ARR-1500 (2 = segment number)
Modify Return Time	CR@2/DT-8A or CR@2/DT-0800 (2 = segment number)

\*Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

## Helpful Hints

- Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.
- When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.
- When booking multiple items in the SI field, please use a space to separate items.
- When booking multiple items in the SQ field, please use a dash to separate items.
- For multiple coupon codes: add one to reservation and contact help desk to have others added.
- The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location:
  - AISLE:** Follow signs to the **Emerald Aisle**, choose any car, and proceed to the exit booth
  - BOOTH:** Follow signs to the **Emerald Club Booth**, show ID, and collect your keys and go
  - COUNT:** Renters will need to stop at the **rental counter** or may use the rental kiosk for processing
  - EXCNT:** Proceed to the designated **Emerald Club Executive counter**, show ID, collect your keys and go
  - EXSEL:** Follow signs to the **Executive Selection**, choose any car, and proceed to the exit booth
  - PR SVC: Priority Service** - Only available in countries outside US and CA
  - RESERV:** Locate the vehicle row of the **reserved** car class, choose any car, and proceed to the exit booth

## Assistance

Travel Advisor Help Desk	1 800 328 2233 or tagents@nationalcar.com
Mobility	1 888 273 5262 or mobility@nationalcar.com
Hearing Impaired TTY devices	1 800 328 6323

